

INTRODUCTION TO IT SERVICES

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This Presentation: <http://bit.ly/it-intro>

IT Services

- We are here to help you with your technology needs.
- Walk in: Hinds 109
- Phone: 315-443-4490
- Email: ischoolit@ot.syr.edu
- Twitter: @suischoolit
- Web: <http://ischool.syr.edu/it>



NetID - Your SU Account

- Use these credentials to access resources on campus.
 - Campus WIFI
 - Blackboard
 - Library
 - Much More
- <http://netid.syr.edu>



AirOrangeX - Campus WIFI

- Secure WIFI
- Requires your NetID
 - There is a version for "guests" too.
- You'll need elevated rights to configure it on your computer.
- IT Services can help you.
- <http://its.syr.edu/wireless/>



VPN - Remote Access to Campus

- Some campus resources are available remotely.
 - Some aren't.
- Securely connect to campus from anywhere.
- Required your NetID
- <http://its.syr.edu/security/remotearchive/sura.cfm>



Self-Help

- For things you can do yourself, there's My iSchool
- <https://my.ischool.syr.edu>
- For answers and how-to's for other resources there's Answers wiki
- <https://answers.syr.edu>



Email / File Storage

- Every student gets an "SU" email address.
- Policy dictates official university correspondence be sent from this address.
- Uses Outlook Live Edu
- 10 GB Mailbox size.
- 25 GB Windows Sky Drive for files.
- <http://its.syr.edu/ecommsumail.html>
- <http://sumail.syr.edu>



Labs / Remote Lab

- 4 Labs on the Ground Floor
- Multi-purpose.
- Access to printers, scanner and specialized software.
- There's a remote lab too, for accessing from off campus:



- <https://myit.ischool.syr.edu/Remotelab.aspx>

Printing

- We provide a wireless printer while you're here in residency.
- Need elevated rights to install printer drivers.
- There is a student print credit of \$20 / year.
- <https://suprinting.syr.edu/index.cfm>



Websites & Blogs

- Every student gets web space.
- Static Pages: <https://mysite.syr.edu>
- Wordpress Blog <https://expressions.syr.edu>
- Custom Hosted cPanel <https://myit.ischool.syr.edu/mysite.aspx>



Other Resources

- Learning Management System, Blackboard
 - <https://blackboard.syr.edu>
- Library
 - <https://library.syr.edu>
- iSchool Software Downloads
 - <https://software.ischool.syr.edu>
- Lecture Capture, Panopto Coursecast
 - <http://coursecast.ischool.syr.edu>
- Videoconferencing, Adobe Connect Pro
 - <https://webconference.syr.edu>
- Video Storage, Ensemble Video
 - <https://ensemble.syr.edu>
- Microsoft SharePoint
 - <https://sp.syr.edu>

MORE INFORMATION

Answers Page
<https://answers.syr.edu/display/ischool/iSchool+Resources>